MS Facility Solutions

Vendor capability statement · National garage door repair and installation · Updated 11/09/2026

Phone	Email	Web	Coverage
(855) 557-5454, 24/7, English · Spanish · French	info@msfacilitysolutions.com	msfacilitysolutions.com/partners	37 states + D.C., by active ZIP code

Who we are

MS Facility Solutions is a national garage door company serving home warranty companies, third-party administrators, property managers, HOAs and commercial facilities. One vendor record covers every market we serve. Our technicians are licensed, insured and background-checked. Garage doors are our core trade; locksmith and rekey service is available where a program includes it.

Services

Residential garage doors
Torsion and extension springs, cables and drums, rollers, hinges, tracks, off-track doors, openers and remotes, photo eyes and safety reverse, panel replacement, full door replacement, weather seal, tune-ups

Commercial and community
Sectional and rolling steel doors, dock doors, parking garage doors, community and parking gates, gate operators, access control, storefront and exit hardware, preventive maintenance programs

How a dispatched job runs

1	**Acknowledged**	Claim or work order accepted the same business day, in your portal or by email.
2	**Scheduled**	Homeowner or tenant contacted on the first touch; appointment window confirmed by text.
3	**Diagnosed**	Cause of failure documented in plain terms with photos; authorization requested above NTE.
4	**Repaired and tested**	Door balanced, safety reverse checked, before-and-after photos attached.
5	**Invoiced**	Invoice on your service codes or with your WO/PO number, PDF in the file the same day.

Documentation on file

Certificate of insurance · W-9 · Completed vendor application on your form · Rate sheet on your form · D-U-N-S registered · Supplier profiles on Supplier.io, SAP Ariba, SupplierGATEWAY, Jaggaer, Gainfront, RealPage, NetVendor. Documents are returned by email the same business day.

Coverage

Alabama · Arizona · California · Colorado · Connecticut · Delaware · District of Columbia · Florida · Georgia · Illinois · Indiana · Iowa · Kansas · Kentucky · Louisiana · Maryland · Massachusetts · Michigan · Minnesota · Missouri · Nebraska · Nevada · New Hampshire · New Jersey · New York · North Carolina · Ohio · Oklahoma · Oregon · Pennsylvania · Rhode Island · South Carolina · Tennessee · Texas · Utah · Virginia · Washington · Wisconsin

Coverage is defined by active ZIP codes within these states. Send any ZIP and we confirm in one reply. Check instantly at msfacilitysolutions.com/locations.

Why partners keep us

Garage doors are our business, not one trade among thirty. That shows in cycle times, in recall rates, and in the quality of the file you get back. Workmanship recalls are scheduled ahead of new work at no charge to you or the homeowner.